



Valley Rubber

## QUALITY POLICY

Valley Rubber Ltd, are fully committed to delivering high quality products and services to our customers. We aim to ensure that customer needs are fully understood and are met. Whenever possible we aim to exceed customer expectations; through the use of efficient and effective systems and procedures leading to “Just In Time” manufacture of “Right First Time” products.

To this end we maintain Quality Management Systems which are assessed and registered against internationally recognised standards to PD ISO/TS 16949:2002

These Quality Management Systems are used within the business to drive forward continuous improvements, through “Pride of Workmanship”. This is generated by the involvement of and investment in our employees, to achieve measurable quality objectives emphasising defect prevention together with reductions in variation and waste.

Our long term objectives include developing fully “Integrated Management Systems” encompassing our Quality Management System, our Environmental Management System and our Health & Safety Management System.